

## Liability Waiver and Business Policies

### 1. Liability Waiver

In attending classes at Yoga Room (SATYAM YOGA SAS), you agree that neither you, your heirs, assigns or legal representatives will sue or make any other claims of any kind whatsoever against Yoga Room or its members for any personal injury, property damage/loss, or wrongful death, whether caused by negligence or otherwise.

Yoga Room is not responsible for the safekeeping of your belongings.

### 2. Cancellation Policy

1. If you can't make it to your scheduled class, please cancel your spot to make your place available to others.
2. Cancellations must be made via the online booking system or mobile app maximum 4 hours before a class.
3. Cancellations will not be accepted via phone or email.
4. Your Yoga Room account status will show a Late Cancel if you do not show up or cancel too late.
5. At the third late cancellation or no-show within a calendar month, our system will apply the following measures:
  - a. a €10 penalty fee will be charged from your payment method.
  - b. if the penalty fee of €10 cannot be charged, the following measures will be applied:
    - i. We reserve the right to cancel all your future scheduled classes.
    - ii. Your online booking privileges will be suspended as long as the fee has not been paid.
6. Your membership is still valid which means you can attend classes by registering only at the desk 15' before class if a spot is available.
7. Class Pass holders will have one class deducted from their class pass.

### 3. Purchase Policy

1. Fees may increase from time to time to reflect increases in costs and benefits. Increase in fees applies to new contracts and passes only.
2. If purchasing packages require payments to be made in installments, the applicant agrees to approve such installments be made by credit or debit card on the dates as predetermined in the services contract.
3. Gift cards can be redeemed for classes, memberships, or products. They cannot be redeemed for cash.
4. To register or purchase from the Yoga Room online booking system and to attend regular classes, you must be over eighteen (18) years of age. Passes for Kids & Teens Yoga programs must be purchased by a person over eighteen on behalf of the kid or teen.
5. You must ensure that the details provided by you on registration or at any time are correct and complete.
6. Yoga Room Online/TV is not part of the Yoga Room studios offer.

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### 4. Terms & Conditions

1. All memberships (unlimited passes, class passes and contracts) are nominative and non-transferrable.
2. Memberships (unlimited passes, class passes and contracts) may not be shared. Anyone caught sharing a membership will be denied entry and forfeit their membership permanently without any compensation.
3. It is the responsibility of the member to settle any unpaid participation to a class, workshop, or other event at Yoga Room. Yoga Room reserves the right to suspend the member's membership until the unpaid participations are settled.
4. It is the responsibility of the member to settle any negative balance on their Yoga Room account. Yoga Room reserves the right to suspend the member's membership until the negative balance on the member's Yoga Room account is settled.
5. In the event of termination of the contract, the member must inform Yoga Room within a minimum of 30 days and pay a fee of 25% of the monthly payment multiplied by the remaining months before the end of the commitment period.

### 5. Refunds / Returns

In the situation of a refund, Yoga Room will charge a fee of 25% of the membership full price, with a minimum of €75 being charged, whatever the time and the reason of the refund.

### 6. Privacy & Security Policy

1. Information published on this website is provided for the use of its visitors and you are advised that, although care has been taken to ensure technical and factual accuracy, some errors may occur. No guarantee is given of the accuracy or completeness of information on these pages.
2. Please be aware that Yoga Room may alter the information on its website from time to time.
3. Yoga Room shall have no liability arising from the use by any party of the information on this website.
4. Yoga Room does not guarantee that the website, its content or hypertext links are virus free or uncontaminated. It is recommended to make your own virus checks and to implement your own precautions in this regard. Yoga Room exclude all liability for contamination or damage caused by any virus or electronic transmission.

#### *Commitment to Data Security:*

5. Your personally identifiable information is kept secure.
6. Only authorized employees, agents and contractors (who have agreed to keep information secure and confidential) have access to this information.
7. All emails and newsletters from our sites allow you to opt out of further mailings.
8. Yoga Room will never sell, rent, exchange or otherwise share your personal information with any other person, company or organization.